

Limited Finishing Warranty

This warranty covers all products finished by North Shore Door (NSD) which have been painted, stained or clear coated for a period of one year to the original owner against defects in material, workmanship, peeling, flaking, blistering or cracking. Any rub marks, scratches, dents or chip marks caused by improper handling, installation, and shipping or during normal operation are not covered under this warranty.

Upon confirmation by a representative of NSD the door unit qualifies for warranty coverage, NSD will at their discretion repair or replace the product under this warranty to the maximum price of the original finishing. Warranty replacement does not include delivery or installation.

In order to ensure coverage under this warranty all door frames must be caulked along the sill immediately upon installation. Any cleaning agents which may cause damage to the door or frame will void this warranty.

We recommend using a fiberglass / composite door and frame when any door is in contact with direct water exposure and to ensure longevity of the finished product.

Dark coloured stains or paints (including black) absorb the suns rays and may cause issues to the product, whereas light colours reflect the sun's rays. Please refer to the specific manufacturer's warranty to determine if recommendations or guidance is given.

To submit a warranty claim please call our office at 604-980-3667.