

Warranty Coverage

See terms of 10 year limited warranty on the decorative glass at www.masonite.com and the five year warranty for commodity glass and frames.

In order to validate your warranty, all glass and glass lite frames ("Products") must be finished in accordance with manufacturer's recommendations.

Subject to the conditions, exclusions and limitations stated herein, Masonite warrants that when delivered to customer, its Products will be free from any manufacturing defects in material and workmanship that render the Product unfit for its normal and recommended use.

This warranty applies only to the original purchaser of the Product [or from the original owner of the single family home where the glass is installed]. This warranty is not transferable or assignable to any other party.

The period of warranty shall begin as of the date of purchase by the customer and shall extend for the products respective warranty period.

Exclusion

This warranty does not cover any of the following:

- Any defects or damages arising out of and/or caused during shipment by common carriers, private transportation, or any other means of transportation.
- Any defects or damages arising out of improper maintenance, installation, handling, cleaning, finishing, glazing, misuses, abuse, acts of God, accidents, and/or any other circumstances beyond the reasonable control of Masonite.
- Any Products installed in, or submitted to high heat conditions, high moisture conditions, high vibration, and/or extreme temperature changes, or painted a dark color or installed behind a storm door. Products with Centurion® frames can be: submitted to high heat conditions, painted a dark color, installed behind storm doors.
- Any defects or damages caused by, arising out of or related to improper seal for glass products sold without Masonite's factory applied sealant.
- Bubbles, lines, slight surface imperfections or discolorations are characteristics of all fine hand crafted glass and are not considered imperfections.
- Masonite does not warrant any non-Masonite applied factory finishes such as the application of a primer, paint or stain to the frame. Some finishes may not provide proper adhesion. You should consult with the paint manufacturer or distributor before selecting a finish to insure it is appropriate for the intended use.
- WARNING:** Using frames behind non-vented storm doors or painting frames a dark color may cause heat damage and will void the warranty.
- Labor, shipping, or other charges incurred or claimed by the customer.
- Products installed in a structure other than a single family home.

Inspection and Discovery of Defect

It is the customer's responsibility to inspect the product immediately upon receipt of shipment. If a defect covered under this warranty is discovered upon such inspection, the customer shall immediately file a claim in accordance with the proper procedure as set forth below.

Masonite shall have no obligation with respect to any defect reasonably discoverable upon immediate inspection, when such defective product is installed (or otherwise used) prior to properly filing a claim. If a defect is discovered after receipt of shipment but within the products warranty period, the customer shall immediately file a claim in accordance with the proper procedures as set forth below.

Warranty Claim Procedures

The customer must comply with the following procedures to make a proper claim under this warranty:

- The customer must present a written claim to Masonite within 30 days after discovering a defect. The written claim must be received within the product's warranty period.
- The customer must provide the following information in its written claim.
 - adequate description of the claimed defect(s)
 - identification of product design or pattern;
 - date of purchase, place of purchase, purchase price, and date of delivery to customer.
- The customer must, if requested by Masonite, permit Masonite or its representative to inspect the product or if requested return product freight prepaid for inspection.

Remedies

- After receiving a valid claim, Masonite has the option to
 - repair the product or
 - provide a replacement product (or part, as appropriate) of like kind and design as specified in paragraph 2 below or
 - refund a percentage of the original purchase price as follows:

0 - 5 years	100%
6 - 8 years	50%
9 - 10 years	25%

- Replacement of the insulation glass component of the product will result in the following charge to the customer based on a percentage of Masonite then current wholesale price for a comparable product.

Period after Purchase	Amount of Charge to Customer
0 - 5 years	none
6 - 8 years	25%
9 - 10 years	50%

- If Masonite elects to provide a replacement product, the limited warranty on the replacement product will last for the balance of the warranty on the original product. If the customer fails to provide a satisfactory proof of the date of purchase, the date such product was manufactured shall be used.

Disclaimer of Warranty

Masonite makes no other warranties, expressed or implied, statutory or otherwise, with respect to its product (or any other replacement product), including any warranties of merchantability or fitness for a particular purpose, except to the extent provided herein.

Limitation of Remedies

The remedies set forth above are the customer's exclusive remedies for all causes of action related to the subject matter, including without limitation, breach of contract, breach of warranty or negligence. All claims must be brought within one (1) year from the date the claim arose unless a different minimum time is permitted under the applicable law. In no case shall Masonite be liable to the customer or any other person for any general, incidental, or consequential damages.

UNLESS MODIFIED IN WRITING SIGNED BY BOTH MASONITE AND THE CUSTOMER, THIS WARRANTY IS THE COMPLETE AND EXCLUSIVE WARRANTY RELATED TO THE PRODUCT, AND IT SUPERSEDES ALL EARLIER AGREEMENTS. NO EMPLOYEES OF MASONITE AND OR ANY OTHER PARTY IS AUTHORIZED TO MAKE ANY ADDITIONAL WARRANTY. INVALIDATION OF ANY ONE OR MORE OF THE PROVISIONS OF THIS WARRANTY SHALL NOT INVALIDATE OR EFFECT ON ANY OF THE OTHER PROVISIONS.